

MONEY-BACK GUARANTEE/REFUND REQUEST FORM
Terms, Conditions and Exclusions
Mopar Vehicle Protection

Customer Name: _____ VIN: _____

Plan: ___/___ Maximum Care Money-Back Guarantee Plan Plan Expiration Date: _____ Expiration Mileage: _____

Money-Back Offer Expiration Date: _____

Terms

This offer refers to the original Customer, Vehicle and Mopar Vehicle Protection plan described above and in your Maximum Care Money-Back Guarantee Plan Provisions.

A refund of your Maximum Care plan purchase price (up to a maximum of the plan Manufacturer's Suggested Retail Price) will be made if the eligible plan has expired by date and/or mileage as defined above, NO mechanical claims have been paid, and all other requirements as outlined below under "Conditions for Money-Back Guarantee" have been met.

Who is Eligible? — Money-Back Guarantee eligibility is limited to the original purchaser or lessee of this plan and is NOT transferable to anyone other than the original purchaser of the plan.

What determines the Purchase Price to be refunded? — Refund of the Maximum Care plan purchase price is limited to the purchase price you paid at the time of the original Maximum Care plan sale, as verified on the Mopar Vehicle Protection Application Form — actual refund is NOT to exceed the Manufacturer's Suggested Retail Price of the plan.

Conditions for Money-Back Guarantee

- Plan must run the full term as defined by the Plan Expiration Date and/or Mileage noted on this form.
- No mechanical component repair or diagnostic claims have been made to FCA US during the duration of this plan. Note: claims made for Car Rental Allowance, Roadside Assistance and Trip Interruption are acceptable and do NOT exclude you from this Money-Back Offer.
- You (the original plan purchaser) must still be in possession of the plan and the Vehicle on which this plan was sold at the time of requesting refund. Note: You are ineligible for refund if you have previously transferred or cancelled this plan.
- You MUST apply via certified or registered mail for the purchase price refund using this form, and mail in request must be postmarked within 90 days of the Plan Expiration Date noted above.
- If you are applying for a Money-Back refund based on mileage, you must submit an odometer mileage statement, which can be obtained from your FCA US dealership.
- If applying for Money-Back refund based on total loss, you must submit proof of loss documentation supplied from your insurance company.

NOTE: Residents of the States of Florida, Washington and Wyoming are not eligible to participate in this program.

Exclusions

The following conditions are exclusions to refund eligibility:

- Any Mopar Vehicle Protection mechanical repair claim that has been paid by the plan;
- Vehicle is repossessed or scrapped and the Maximum Care plan has been cancelled;
- Cancelled or transferred Mopar Vehicle Protection plans;
- Any condition which excludes you from receiving benefits of the Mopar Vehicle Protection plan which is listed under The Plan Will Not Cover, or Apply to Loss or Expense Resulting From section of the Mopar Vehicle Protection Plan Provisions. This includes, but is not limited to, unauthorized modification, alteration to the vehicle, damage or unreasonable use, damage from the environment, lack of required/recommended maintenance, and loss of lubricant or fluids.

Refund Request Procedures

Refund requests for the Maximum Care Plan Money-Back Offer must be submitted to:

Mopar Vehicle Protection, P.O. Box 2700, Troy, Michigan 48007-2700.

The refund request must be submitted within 90 days after the expiration of the Maximum Care Plan by time and/or mileage. Registered, Certified or signed receipt mail is suggested. Refund checks will be processed and mailed to you within 30 business days from receipt and approval of your Money-Back Refund Request.

MOPAR VEHICLE PROTECTION MAXIMUM CARE MONEY-BACK REFUND REQUEST		
REFUND REQUEST DATE	PURCHASE PRICE OF PLAN (TO BE VERIFIED BY CHRYSLER GROUP RECORD OF SALE)	
NAME (PLEASE PRINT)	SIGNATURE	
ADDRESS	PHONE NUMBER	
CITY	STATE	ZIP CODE

ORIGINAL – PLEASE RETURN THIS FORM
- RETAIN A COPY FOR YOUR RECORDS -