

**CANCELLATION AND TRANSFER POLICIES:** During the term of the Plan, you have the option to:

- **CANCEL** the remaining Plan coverage and receive a full or pro-rata refund or;
- **AUTHORIZE TRANSFER** of the remaining Plan coverage to the 1st subsequent owner.

**Note:** Refer to the cancellation/transfer policy section below for details.

**CANCELLATION POLICY:** If you are the original purchaser of the Plan, and coverage under the Plan has not expired or been terminated, you may cancel if you have not authorized transfer of Plan coverage to a new owner. *To cancel the Plan you may take your Plan to any Dealer.* The Dealer will contact us to request termination of your contract.

If your Vehicle is repossessed or rendered a total loss and your Plan was financed with your vehicle, your rights under this Plan transfer to the lienholder. The lienholder is then responsible for requesting termination of the Plan through the Dealer where the Plan was purchased. If the Plan was not financed, any refund due will be paid to you by check in your name from Us.

If there is no Dealer in your area, mail your cancellation request along with your Plan Provisions, proof of payoff and current mileage on the Vehicle to:

**Vehicle Protection  
Cancellation Department  
P.O. Box 2700  
Troy, MI 48007-2700**

Please specify the Option Code(s) you wish to cancel. Option codes can be found on the first page of this document below Option Description.

On cancellation requests received\* within the first 60 days from the original purchase date of the Plan, you will be refunded the full amount you paid for the Plan, provided no claims have been paid against the Plan. In the event claims have been paid, or requests received\* after 60 days, your refund will be based on the full amount you paid for the Plan, less a pro-rata adjustment for time or mileage used, whichever is greater, less a cancellation fee as indicated below.

We reserve the right to cancel the Plan after issuance should it be discovered that: (a) the Vehicle is ineligible or has been modified/alterd to make it ineligible after Plan coverage has been in effect; (b) failure of the customer to maintain the Vehicle as prescribed by the manufacturer; (c) the odometer has been tampered with or has not been repaired by the customer, (d) non-payment of premium or (e) the Vehicle is registered outside of the of the United States, Guam, and Puerto Rico.

Your refund will be based on the full amount you paid for the Plan, less a pro-rata adjustment for the time or mileage used, whichever is greater, less claims paid.

**\*Requests Received - The cancellation refund will be based on the date we receive written notification of the cancellation request.**

**A cancellation refund check will be made payable and issued to you if no lien exists. Whenever a lien exists, the cancellation refund check will be made payable and issued to the lienholder.**

<b>CANCELLATION FEES</b>	
(Applies to the state where the Plan was purchased)	
<b>STATE</b>	<b>AMOUNT</b>
Alabama	\$25 Administration Fee.
California	\$25 or 10% of the Contract Cost, whichever is less.
Hawaii	\$50 Administration Fee.
Illinois	\$50 or 10% of the Contract Cost, whichever is less.
New Hampshire	None.
New York	\$50 Administration Fee.
North Carolina	\$50 or 10% of the pro-rata refund amount, whichever is less.
Georgia	90% of the unearned pro-rata premium - no Administration Fee.
Oklahoma	10% of the unearned pro-rata premium not to exceed \$75. If we cancel, 100% of the unearned pro-rata premium will be refunded.
All others	\$75 Administration Fee.

**Note:** Plans sold beyond 12 months or 12,000 miles from the original in-service date have a surcharge applied to the Plan cost. \$150 of the applicable surcharge is non-refundable after 60 days from the Plan sale date. This statement does not apply to Alabama, Arizona, California, Florida, Nevada, New Hampshire, Puerto Rico and Washington.

**TRANSFER POLICY:** The original purchaser may authorize transfer of coverage, provided the Plan has not been canceled.

Remaining Plan coverage may be transferred to the first subsequent purchaser of the vehicle AT TIME OF VEHICLE SALE ONLY. Thereafter, the Plan is non-transferable and non-cancelable.

To transfer this service contract, complete the transfer form. Be sure to include your signature. This means you are authorizing transfer of Plan coverage to the new owner. Transfer requests will not be processed: (a) without the signature of the owner for whom these Plan Provisions were originally issued; or (b) if received after 60 days from the date of vehicle ownership change.

You may take your Plan with the completed transfer form and transfer fee to a Dealer to process the Plan transfer or mail to:

**Vehicle Protection  
Transfer Department  
P.O. Box 2700  
Troy, MI 48007-2700**

The transfer fee is as follows:

<b>TRANSFER FEES</b>	
(Applies to the state where the Plan was purchased)	
<b>STATE</b>	<b>AMOUNT</b>
New Hampshire	None.
All others	\$50 Transfer Fee.

- Any Plan financed on the Vehicle Protection Payment Plan is NOT transferable until the Plan is paid in full.
  - Upon acceptance by Us, you will be mailed a new set of plan provisions in your name confirming your transfer request.
  - Warranty transfer fee may apply. Please refer to your owner's manual or ask your dealer for details.
- Note:** All requests must contain your Name, Plan Number, and Vehicle Identification Number